

Rules of Use and Disclaimer - Pet Friendly

1. General Conditions for Pet Accommodation

1.1 The hotel allows small and medium-sized dogs and cats, with a maximum weight of 25kg.

1.2 In the case of guide dogs, weight or size restrictions do not apply.

1.3 Each room can accommodate up to two pets, depending on availability and room size.

1.4. Accommodation for pets is subject to an additional daily charge:

- - Daily rate per animal up to 25kg: 25€

2. Required documentation

2.1 At check-in, the person responsible for the pet undertakes to comply with Portuguese legislation, such as having an up-to-date vaccination bulletin, microchip, registration and licence and also ensuring that it is free of parasites and in good health. If the documentation is incomplete, the hotel reserves the right to refuse to accommodate the animal.

3. Rules of coexistence

3.1 Pets are not allowed in the hotel's communal areas; entry and exit must be via the garage, where applicable.

3.2 Pets may not be left alone in the rooms for longer than two hours.

3.3 The owner is responsible for cleaning up their pet's waste around the outside perimeter of the hotel.

3.4 The guest must arrange with the Reception team the time for the flat to be cleaned, subject to availability. The pet must not be in the flat at the time of the cleaning and tidying service or must be accompanied by its owner.

4. Damages and Responsibilities

4.1. The person responsible for the pet must bear any costs arising from damage caused by the pet to the hotel's property or to third parties.

4.2. The hotel is not responsible for any accidents, escapes, illnesses or deaths of pets during the stay.

4.3. The person responsible assumes full responsibility for any incident or accident caused by the pet during the stay, including, but not limited to, attacks on other guests, pets or hotel staff.

5. Conditions for Maintaining Accommodation

5.1. The hotel reserves the right to request that the pet be removed from the premises if it displays aggressive behaviour, causes a nuisance to other guests or violates the rules set out in these regulations.

5.2 If the pet has to be removed, there will be no refund of the daily rates paid or any other fees related to the pet's stay.