

Regulation of Use and Responsibility Agreement - Pet Friendly

1. General Conditions for Pet Accommodation

- 1.1. The hotel allows accommodation for small and medium-sized dogs and cats, with a maximum weight of 25 kg.
- 1.2. In the case of guide dogs, weight or size restrictions do not apply.
- 1.3. Each accommodation can host up to two pets, depending on availability and room size.
- 1.4. Pet accommodation is subject to an additional fee:
 - Daily rate per pet up to 25kg: €25
- 1.5. A credit card deposit of €200 is required at check-in.

2. Required Documentation

- 2.1. At check-in, the pet owner must comply with Portuguese legislation, including having an up-to-date vaccination record, microchip, registration, and license. The pet must also be free of parasites and in good health. If the documentation is incomplete, the hotel reserves the right to refuse pet accommodation.

3. Rules of Conduct

- 3.1. Pets are not allowed in the hotel's common areas. Entry and exit must be done through the garage, when applicable.
- 3.2. Pets must not be left alone in the rooms for more than two hours.
- 3.3. The owner is responsible for cleaning up after their pet in all exterior areas of the hotel.
- 3.4. Guests must coordinate with the Reception team to schedule room cleaning, subject to availability. The pet should not be in the room during cleaning and tidying services or must be accompanied by the owner.

4. Damages and Responsibilities

- 4.1. The pet owner must cover any costs arising from damages caused by the pet to hotel property or third parties.
- 4.2. The hotel is not responsible for any accidents, escapes, illnesses, or deaths of pets during their stay.
- 4.3. The owner assumes full responsibility for any incident or accident caused by their pet during the stay, including but not limited to attacks on other guests, pets, or hotel staff.

5. Conditions for Continued Accommodation

- 5.1. The hotel reserves the right to request the removal of the pet if it exhibits aggressive behavior, causes disturbances to other guests, or violates the rules set out in this regulation.
- 5.2. In the event of pet removal, no refunds will be issued for paid nights or any other pet-related fees.